



Wyndham Discount Rate Program

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Wyndham Discount Rate Program Usage Policy & Guidelines

Purpose

The Wyndham Hotels & Resorts Discount Rate Program is intended to provide eligible Wyndham team members, franchisees and employees of franchised hotels (“Eligible Individuals”) the opportunity to enjoy up to 40 percent off their stay at participating properties throughout the WH&R portfolio including AmericInn by Wyndham, Baymont by Wyndham, Days Inn by Wyndham, Dazzler by Wyndham, Dolce Hotels and Resorts by Wyndham, Esplendor Boutique Hotels by Wyndham, Hawthorn Suites by Wyndham, Howard Johnson by Wyndham, La Quinta by Wyndham, Microtel by Wyndham, Ramada by Wyndham, Super 8 by Wyndham, Trademark Collection by Wyndham, Travelodge by Wyndham, TRYP by Wyndham, Wingate by Wyndham, Wyndham Grand, Wyndham Garden and Wyndham.

Eligibility

All current Eligible Individuals, including full and part-time employees at all domestic and international locations, are eligible for the discount upon commencement of employment. The immediate family members of Eligible Individuals are also eligible to receive this benefit. Immediate family members are classified as a spouse, domestic partner, child, sibling, parent and parent-in-law of Eligible Individuals. Please note that third-party vendors, consultants and other business partners of WH&R are not eligible to receive this discount. Friends of Eligible Individuals are also not eligible to receive the discount.

To Book a Reservation

Eligible Individuals must utilize the process outlined below in order to book a reservation and are also required to make reservations on behalf of their immediate family members. Reservations may be made up to 365 days in advance of travel date. If travel plans change, the Eligible Individual is responsible for cancelling the reservation. Hotel cancellation and no-show policies will apply.

1. Eligible Individuals are required to book all discounted hotel stays via this link: wyndhamhotels.com.
2. Once the reservation is confirmed, the Eligible Individual must then complete the [Wyndham Discount Rate Form](#) prior to their travel date.

Please note that only original version of the form will be accepted – scanned or photocopied versions may not be honored. Additionally, Eligible Individuals are responsible for ensuring that the form does not expire prior to their check-in date. Eligible Individuals and/or their immediate family members will be required to present a completed Wyndham Discount Rate Form upon check-in. The hotel property reserves the right to refuse to honor the discounted rate if the form is not presented. All forms have an expiration date of the last day of the current year.

To Modify a Reservation

In situations where an Eligible Individual may need to modify an existing reservation due to an unforeseen emergency or travel, the Eligible Individual will need to call a reservation line based upon their home office location or affiliation with Wyndham.

- Eligible Individuals based in the U.S., Canada and the Caribbean must call (800) 528-3297.
- Eligible Individuals based in all other global locations must call (800) 854-7854.

Exclusions

Eligible Individuals and/or their immediate family members are responsible for all room, tax and incidental charges. The discount rate does not apply to on-site services and activities, including spa services, telephone, laundry, food & beverage, valet parking, transportation and recreational activities, which are not available to regular hotel guests. All charges incurred must be settled upon checkout.

Discount Rate Restrictions

- The discount rate cannot be booked directly with the property.
- Eligible Individuals booking the Wyndham Discount Rate cannot book more than two reservations at one time for the same hotel for the same arrival and departure pattern.
- The maximum length of stay eligible for the same reservation is seven nights for all brands.
- The discounted rates are based on availability.
- There is no limit on the number of times an Eligible Individual may use the discount rate program.

- Up to 40 percent discount is available at participating properties throughout the WH&R portfolio with a minimum rate of \$25.
- The hotel reserves the right to black out the Wyndham Discount Rate during high occupancy periods due to special events, etc.

Conduct

Eligible Individuals and their immediate family members are expected to conduct themselves in a courteous, respectful and professional manner..

In addition, WH&R team members must act in accordance with the Wyndham Hotels & Resorts Business Principles at all times and conduct contrary to those standards may result in disciplinary action up to and including termination of employment.

Additionally, all are also expected to fully comply with all established hotel policies, including non-smoking and pet policies. Eligible Individuals should seek only those services and courtesies that would normally be extended to a regular hotel guest and should only frequent areas that are specifically designated for hotel guests.

Questions

- Eligible Individuals based in the U.S., Canada and the Caribbean please call (800) 528-3297
- Eligible Individuals based in all other global locations please call (800) 854-7854

Frequently Asked Questions

Q: Are there any hotel brands where I am not able to receive a discounted rate?

A: No. The Wyndham Discount Rate is applicable for all brands, now including La Quinta.

Q: Which family members are eligible to receive the Wyndham Discount Rate?

A: This discount rate is available to Eligible Individuals immediate family members, which includes their spouse, domestic partner, child, sibling, parent and parent-in-law.

Q: Are friends eligible to receive this discount?

A: No. Friends of Eligible Individuals are not eligible to receive this discount.

Q: How do my immediate family members book a reservation using the Wyndham Discount Rate?

A: Eligible Individuals are required to book all reservations on behalf of their family members using the same process as if they were booking it for themselves. The immediate family member must also present the Wyndham Discount Rate Form.

Q: What do I need to do to modify my existing reservation?

A: To modify an existing reservation, you will need to call a reservation line based upon where you are located.

- Eligible Individuals based in the U.S., Canada and the Caribbean must call (800) 528-3297.
- Eligible Individuals based in all other global locations must call (800) 854-7854.

Q: What do I do if I book a reservation that spans the New Year? Do I need to print two separate forms?

A: No, as long as the form expiration date is later than or equal to your check-in date. Your check-out date may be later than the expiration date listed on the form. As such, you do not need two separate forms.

Q: Are Eligible Individuals and/or their immediate family members required to present proof of eligibility during the check-in process?

A: Yes. Eligible Individuals and/or their family members must present a Wyndham Discount Rate Form at check-in.

Q: Who do I call if I have questions about the program?

- Eligible Individuals based in the U.S., Canada and the Caribbean should call (800) 528-3297.
- Eligible Individuals based in all other global locations should call (800) 854-7854.